

Service Date: August 14, 1996

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

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IN THE MATTER Of The Complaint Of)
Margaret S. Jensen In The Choteau,)
Montana Service Area,)

Complainant,))

vs.)

Montana Power Company,)
Defendant.)

UTILITY DIVISION

DOCKET NO. D96.6.93

ORDER NO. 5931

* * * * *

FINAL ORDER DISMISSING COMPLAINT

FINDINGS OF FACT

1. On April 19, 1996, Margaret S. Jensen (Complainant) of Choteau, Montana filed a formal complaint with the Montana Public Service Commission (PSC) against the Montana Power Company (MPC) on behalf of Jensen's Floral & Greenhouses. Ms. Jensen requested that the PSC investigate the natural gas outage in Choteau on February 1, 1996. Jensen's Floral suffered damages due to the natural gas outage.

2. In response to the complaint, between June 1, 1996 and July 9, 1996, the PSC conducted an investigation into the natural gas outage in question. The PSC's investigation disclosed nothing that would tend to indicate that MPC failed to act prudently in maintaining and monitoring equipment in a way that meets its obligations in providing adequate service.

CONCLUSIONS OF LAW

1. Montana Power Company furnishes gas service to customers in Choteau, Montana, and is a "public utility" under the jurisdiction of the Montana Public Service Commission. Section 69-3-101, MCA.

2. The Montana Public Service Commission properly exercises jurisdiction over Montana Power Company's rates and operations. Section 69-3-102, MCA, and Title 69, Chapter 3, Part 3, MCA.

ORDER

1. Now, therefore this complaint is dismissed and the docket closed.

DONE IN OPEN SESSION at Helena, Montana on this 15th day of July, 1996,
by a 5-0 vote.

BY THE ORDER OF THE MONTANA PUBLIC SERVICE COMMISSION

NANCY McCAFFREE, Chair

DAVE FISHER, Vice Chair

BOB ANDERSON, Commissioner

DANNY OBERG, Commissioner

BOB ROWE, Commissioner

ATTEST:

Kathlene M. Anderson
Commission Secretary

(SEAL)

NOTE: Any interested party may request that the Commission reconsider this decision. A motion to reconsider must be filed within ten (10) days. See 38.2.4806, ARM.